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IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of : August 7, 2003  
M. Casabona, et al : IBM Corporation  
Ser. No. 09/696,399 : Dept.T81/Bldg. 503-3  
Filed October 25, 2000 : P.O. Box 12195  
For: Method and System for Maintaining : Res. Tri. Park, NC 27709  
Software Via Network : Group Art Unit: 2124

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

I, A. Bruce Clay, Attorney of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is :

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Respectfully submitted,

*A. Bruce Clay*  
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CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria VA 22313-1450 at phone number 703-746-7239 on (date) August 7, 2003.

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Dianne Lane

NAME OF PERSON FAXING PAPER AND FEE

*Dianne Lane*  
SIGNATURE OF PERSON FAXING PAPER AND FEE

Docket DE919990075US1